

******* IMPORTANT INFORMATION! PLEASE READ! *******

***** PAYMENT AND DELIVERY *****

- ❖ Payment is required prior to delivery in order to reserve your date in our schedule.
- ❖ Due to the unique nature of each setup and number of greetings booked each day, we cannot guarantee a specific delivery or pick up time. We only guarantee that your greeting will be delivered within the window booked on your order form.
- ❖ It is not necessary for you to be home during delivery or removal. We will install your greeting quickly & quietly in the best location for aesthetic and installation purposes.
- ❖ If your greeting is a surprise at an address other than your own, we ask that you please notify someone in that household that we will be on the property during the scheduled window for setup and take down. In case of an evening setup, please ask them to leave on outside lights.
- ❖ If the greeting is a surprise for a member of your household, please close blinds/drapes during the delivery time window and leave outside lights on so we can easily identify the address.
- ❖ Please water your yard in the days leading up to your delivery if it has not rained in several days.
- ❖ We cannot install signs in pea gravel, concrete, mulch, flower beds, thick landscaping or hard packed soil that has been used for a driveway. We install signs on lawns, which we define as unobstructed soil with grass on top.
- ❖ Please do not remove our signs from your lawn for ANY reason. If it needs to be taken down before your scheduled removal time, please contact us and we will take care of it ASAP.

***** PERSONAL INJURY AND DAMAGES *****

- ❖ We encourage you to pose next to the display for photographs, but for the safety of everyone, please do not touch, lean on, or play near the display. Our items will not safely support any weight or pressure.
- ❖ WE WILL NOT BE HELD LIABLE FOR INJURIES OR DAMAGES THAT OCCUR
- ❖ Please do not attach anything (balloons, string, decorations, etc.) to any part of the display
- ❖ Please do not mow, edge around or take down the yard sign display for lawn maintenance purposes. If you have a lawn services scheduled during the duration of your display, it is your responsibility to inform them of this policy or simply reschedule them once the sign is removed.
- ❖ If you have any outdoor pets, please keep them away from the signs. We strongly encourage you to keep them fenced in a separate area or indoors for the duration of your rental.

- ❖ All signs are property of Sign Gypsies and you will be held responsible for all damage/replacement charges.
- ❖ Sign Gypsies and all representatives are not responsible or liable for any injury or damage that may be caused to any person or personal property during the setup or removal of any sign rental.

*****PHOTO AND ADVERTISING RELEASE*****

- ❖ We will photograph your yard greeting rental for use on our business website, Facebook and Instagram pages and publicly congratulate the recipient unless you inform us otherwise not to do so.
- ❖ We will place a small sign in your yard with our contact information. The sign is unobtrusive to your custom greeting, please do not move it.

*****CANCELLATIONS AND REFUNDS*****

- ❖ We respectfully reserve the right to cancel an order if we feel the delivery area may be unsafe for our employees or our signs. We will contact you if this situation arises in order to decide on an alternative arrangement/solution.
- ❖ We will not be able to set up or take down the display under severe weather conditions. We will do our best to make alternative scheduling arrangements, but if we are unable to set up a greeting due to severe weather, you will receive a full refund.
- ❖ If you must cancel your yard greeting, you must do so at least 48 hours BEFORE your scheduled delivery in order to receive a refund.
 - ❖ Rescheduling a greeting for any reason is subject to availability.

HOLD HARMLESS AGREEMENT:

Customer agrees to protect, defend, indemnify Sign Gypsies, LLC and hold its officers, employees and agents free and harmless from and against any and all losses, penalties, damages, settlements, costs, charges, professional fees, or other expenses or liabilities of every kind and character arising out of or relating to any and all claims, liens, demands, obligations, actions, proceedings or causes of action of every kind and character in connection with or arising directly or indirectly out of the Sign Gypsies, LLC rental agreement and/or the performance thereof. Customer further agrees to investigate, handle, respond to, provide defense for any such claims, etc., at his sole expense and agrees to bear all other costs and expenses related thereto, even if it (claims, etc.) is groundless, false or fraudulent. The agreement is in effect for the duration of the rental process as defined by the effective dates of the rental agreement.

